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If you have an antivirus installed, try creating exception
s/exclusions for the Battle Desktop App, and if that doesn't work, try tempo
rarily removing the antivirus program. If you have no antivirus sof
tware installed, try reinstalling the Battle App.

Battle launcher - News not loading - Desktop
App Tech Support

forums.blizzard : blizzard : battlenet-launcher-news-not-loading

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Close all other applications to resolve software conflicts and free up resou
rces.

Run a security scan to remove any viruses or malware infections.

Disable any proxies t
hat may interfere with the login module.

Run ScanDisk and defragment your hard drive t
o try to repair any bad sectors.

Battle Desktop App Does Not Launch - No Error M
essage