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Solutions for mobile devices and smart TVs:

1

Switch the device off and on again. Test the Netflix app to see if it works.

2

Hard reset your device. Unplug your smart TV from the power outlet for the hard reset. ...

3

If you still get the error message, delete and reinstall the Netflix app on your mobile device or smart TV.

[a data-ved="2ahUKEwiat9K178mDAXWMhu4BHTbBCu8QFnoECAEQBg" href="#">Common Netflix error codes and how to fix them - Android Police](#)

[a data-ved="2ahUKEwiat9K178mDAXWMhu4BHTbBCu8QlqUEegQIARAH" href="#">androidpolice : common-netflix-error-codes-how-to-fix-them](#)

[a data-ved="2ahUKEwiat9K178mDAXWMhu4BHTbBCu8Qzmd6BAgBEAg" href="#">O O bet365](#)

Turn off your device, then unplug your modem and router from power.

After 30 seconds, plug in your modem and router.

Wait 1 minute, then turn on your device.

Try Netflix again.

[a data-ved="2ahUKEwiat9K178mDAXWMhu4BHTbBCu8QFnoECAEQDg" href="#">Netflix says 'Network error: There is a problem connecting to Netflix.'](#)